

# RainReady Home offers owners practical and affordable improvements to help keep your property dry.



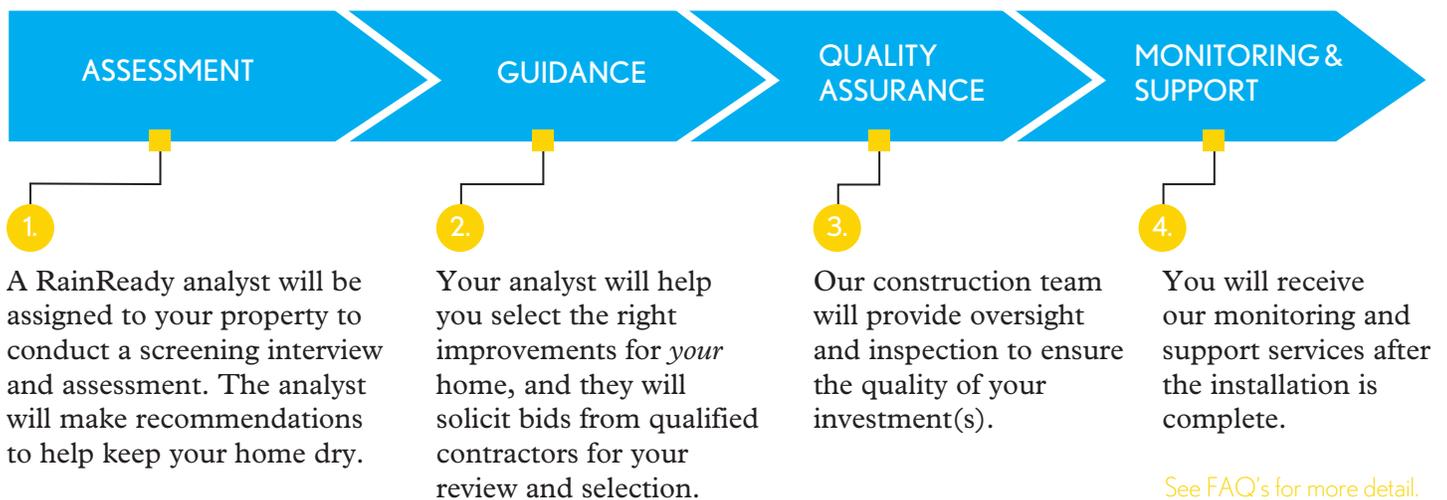
Our services seek to address:

- Water or sewage backup in your home
- Seepage or moisture in your basement
- Flooding or standing water in your yard

Our approach prioritizes strategies that bring multiple benefits to homeowners, such as the incorporation of yard landscaping that manages stormwater, looks beautiful, and increases property values.

## A FULL-SERVICE APPROACH

RainReady Home is an opt-in service available to participating communities. Towns or cities wishing to offer RainReady Home to their residents will draw up a memorandum of agreement with CNT and agree to cover the costs of managing the program. Eligible owners will then receive support through the entire process:



## COORDINATED IMPROVEMENTS

RainReady Home provides access to a pool of qualified contractors. We will help you to prioritize investments, and we will provide guidance in selecting the right contractors for your home. We offer access to a qualified pool of contractors that offer the following services:

- Landscaping + paving
- Handiwork + general construction
- Plumbing + sewer repair
- Foundation repair + waterproofing
- Gutters + downspouts

## SERVICE PROVIDER

RainReady Home is an initiative of the Center for Neighborhood Technology (CNT), a Chicago-based non-profit. Our staff include engineers, landscape designers, lawyers, planners, outreach specialists and community organizers.

To learn more about the program, visit:

[WWW.RAINREADY.ORG](http://WWW.RAINREADY.ORG)

If you have questions about the program, please contact:

[INFO@RAINREADY.ORG](mailto:INFO@RAINREADY.ORG)





## FREQUENTLY ASKED QUESTIONS

### **What types of problems does this program address?**

- Sewage backup that comes through floor drains, sinks, tubs, and toilets in your basement
- Water seepage that comes in through floors or walls, or flows through cracks in your building foundation
- Water that pools in your yard and against your foundation, or flows into your home through window wells and doors

### **What is required of me during the process?**

You will need to be available for a property assessment, which will include a telephone interview and an onsite assessment. You must be available between 8:00 a.m.-6:00 p.m., Monday-Friday to give the assessors and contractors access to your home. All owners participating in our program will be invited to be part of our ongoing monitoring and support service.

### **Does RainReady Home provide the contractors?**

RainReady Home and CNT will not be part of any contractual agreement. While we offer guidance and support in selecting contractors, any improvements to your home will require you enter into a contract directly with the contractor making the improvement. We do, however, conduct the initial home assessments.

### **What happens after an assessment?**

Once the assessment is done, you will receive a list of recommended improvements. If you wish to install all or some of the recommended improvements, our team will help you solicit bids from our pool of qualified contractors. We help you review bids and select a contractor that best suits your needs. We oversee installation to ensure that work is done properly.

### **What types of improvements do you recommend?**

Flooding fixes are often complex. RainReady Home recommends an effective combination of services that include expertise from landscapers, plumbers, and/or handyworkers. We help you to prioritize improvements that meet your needs and budget.

### **Do you offer any incentives or rebates on improvements?**

The cost of the RainReady assessment, guidance, quality assurance and monitoring services will be covered by towns or cities that contract with RainReady. Some towns or cities may also assist residents with incentives or rebates to offset the cost of home improvements.

### **What happens after improvements are complete?**

All participants that receive an assessment are eligible to be part of our monitoring network. This could include having a free rain gauge installed on the property to help us learn about how your improvements perform against local rainfall data. We will also ask you to report on your basement status after significant rainstorms.

### **Can I prevent flooding forever?**

Sewer backups and flood damage is a risk that cannot not be completely eliminated. You can, however, make investments that will significantly reduce that risk. We help you identify the most effective improvements.

### **I live near a river that sometimes rises to the point that it floods my neighborhood and property. Can RainReady Home help?**

The type of flooding that you experience when a river overflows on your property is best addressed at a much larger scale, usually by municipal infrastructure projects. Our RainReady Community initiative is available to help communities in these situations.

### **Water from my neighbor's property is causing damage to my property. What can I do?**

Flooding is a problem that often crosses property lines. We can work with you and your neighbor to conduct assessments of both properties and recommend improvements customized for you and your neighbor.

*RainReady<sup>SM</sup> is a program of the Center for Neighborhood Technology (CNT), a Chicago-based nonprofit research and advocacy organization committed to improving urban economies and environments across the United States.*

